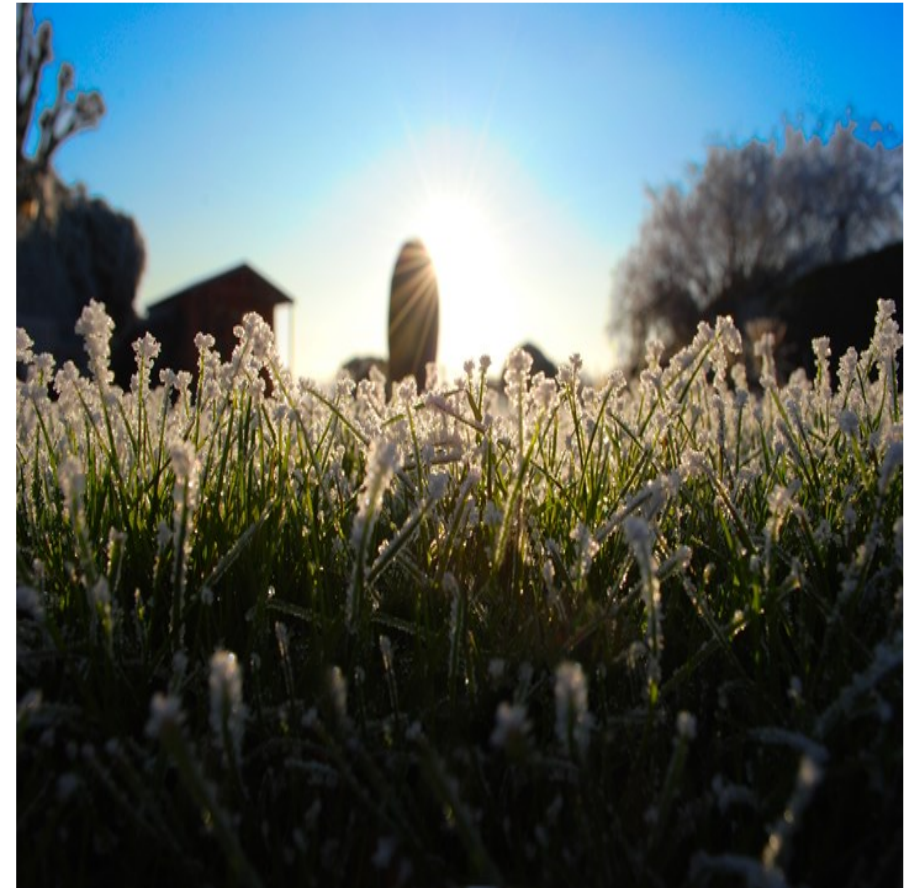




Contact Us

Email: HCPF_peoplefirst@state.co.us

Web: Colorado.gov/HCPF/MFAC



JOIN OUR MEMBER EXPERIENCE ADVISORY COUNCILS

"Being on the Council has changed me for the better. I have an awareness that I'm actually trying to move in the world now."

- Member Experience Advisory Council Member



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About Us

Who can serve on the Member Experience Advisory Councils?

Current or **recently** enrolled Health First Colorado (Colorado's Medicaid Program) or Child Health Plan *Plus* (CHP+) members, or family members/caretakers of a current members.

What do Advisory Council members do?

They work with us to help create and sustain a culture of person-centeredness and Advisory Council members give feedback on Health First Colorado and CHP+ and help develop shared solutions to enhance the member experience.

What is a person-centered approach?

It respects and values individual preferences, strengths, and contributions. Working *with* members and families, not doing things *to* them or *for* them.

What happened to the Person- and Family-Centeredness Advisory Councils?

They are now known as the Member Experience Advisory Councils.

How to Apply?

You can apply for both the In-Person and Virtual Advisory Council by filling out our online application at [Colorado.gov/HCPF/MFAC](https://colorado.gov/HCPF/MFAC).

After you complete the application, we may follow up with a phone interview. We are looking for Advisory Council members who do not normally participate in Department stakeholder or member groups or councils.



February 2016 In-Person Advisory Council

L-R: Andrea Louthan, Mary Catherine Conger, Judi Jackson, Terry Karlin, Liz Henry, Kristen Williams, Susan Dahl, Mirella Chavez

Membership

We are seeking members enrolled in Health First Colorado (Colorado's Medicaid Program) or Child Health Plan *Plus* (CHP+).

Current Membership Needs:

- ◆ Newly enrolled members of Health First Colorado and CHP+
- ◆ Single adults without children
- ◆ Male Health First Colorado and CHP+ members or parents/caretakers
- ◆ Members who are bilingual or Spanish speaking
- ◆ Members who are from Western, Northern or Southern Colorado

In-Person Advisory Council

The In-Person Advisory Council meets once a month in Denver. Mileage reimbursement, child care stipends and gift cards are available for members.

Virtual Advisory Council

The Virtual Advisory Council provides us feedback through email, surveys and/or online forums once a month.

Learn more about the Advisory Councils at:
[Colorado.gov/HCPF/MFAC](https://colorado.gov/HCPF/MFAC)